## CHATGPT VS. HUMAN? INTERACTION WITH ASSISTANTS TO GENERATE DIAGNOSES

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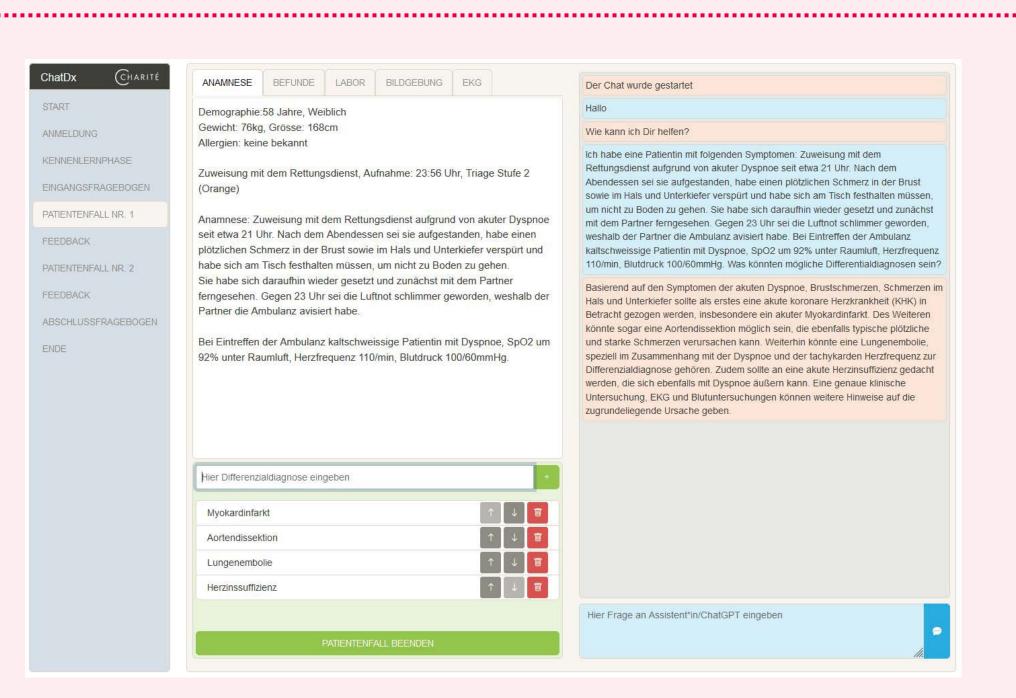
D-MTEC ETH ZÜRICH: N. BIENEFELD

• 5-15% of patient diagnoses are incorrect.

 To reduce this number, ChatGPT is considered a promising solution that, despite the skilled labor shortage, enables clinicians the opportunity for consultation during the diagnostic process.

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How and why do the interactions with ChatGPT differ from the interactions with a human expert in the diagnostic process?

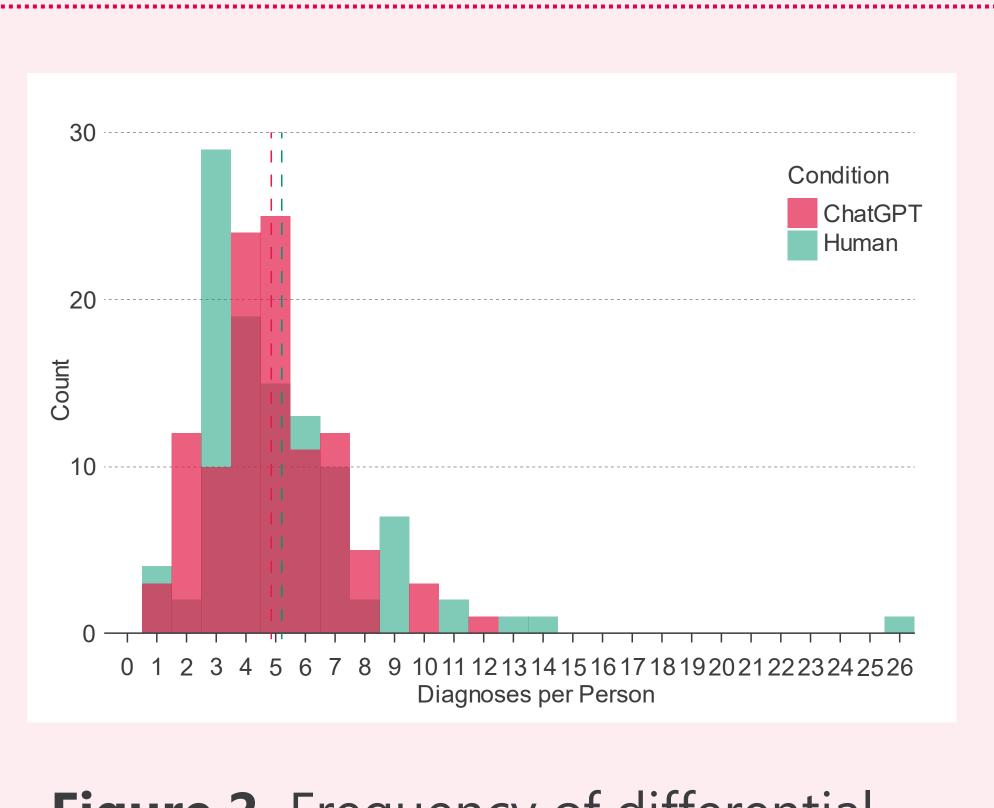


**Figure 1.** A screenshot of the interface in the diagnostic task.

**Design:** A 2x2 between-subjects design (human coach vs. ChatGPT, no training vs. training)

Participants: 158 4th year medical students

**Setting:** An experiment in which two diagnostic tasks were solved in an online environment where participants could chat with the assigned assistant (human or ChatGPT) in real time.



**Figure 2.** Frequency of differential diagnoses per person per patient case by condition.

**Preparation:** Participants prepared themselves less before starting the interaction in the ChatGPT condition.

Type of questions: In the ChatGPT (vs. human) condition, more questions were asked to build (vs. test) diagnoses.

Number of diagnoses: Five (SD = 3) differential diagnoses were generated on average with either type of assistant.



